

Medicaid recipients, Traveling to UWMC from out of the area

WASHINGTON MEDICAID

If you have a current Provider One card, contact your local Medicaid broker at least one week in advance of your appointment to ask if you are eligible for:

- Financial assistance for gas, parking
- Transportation if you do not have a ride
- The Medicaid broker will need a letter from your referring doctor and may need to confirm your appointment at UWMC.

In some instances, your Medicaid broker may pay for a hotel the night before your appointment *if medically necessary* or if you are required to check in to surgery very early and have a very long ride to Seattle. You must request this one to 2 weeks in advance.

If your UWMC appointment is canceled or changed:

- Call the Medicaid broker to cancel or change your ride and/or lodging. Failure to do so may make you ineligible for future services.

Find your Medicaid broker using this link: http://www.hca.wa.gov/assets/billers-and-providers/non_emergency_medical_transportation_regional_broker_phone_list.pdf

ALASKA MEDICAID

Your referring provider must write a letter to your local Medicaid office explaining that the care you need is not available in Alaska.

- Once your care at UWMC is authorized by AK Medicaid, you will be notified.
- Your Medicaid office will arrange travel and lodging in Seattle, if you are eligible. If you require an escort, your local Medicaid office must authorize their travel as well.
- AK Medicaid will provide you with lodging, meal and taxi vouchers.

If plans change while in Seattle and you have new appointments added or need to fly back to Alaska on a date other than your original one, check in with the UWMC Social Work office. A social worker will assist you with the changes.

UWMC Social Work: 206-598-4370 Leave a message with your full name, and spelling, Date of Birth, and UWMC clinic or service where you will be seen. A social worker will call you back. Hours: M - F 9:00 – 4:00